

GROVELANDS & GRENOBLE MEDICAL CENTRE

1 Grovelands Road, Palmers Green, London. N13 4RJ

Tel: 0208 882 4556 Fax: 0208 882 8810

Website: <http://www.gpdoctor.co.uk/>

Email: gpdoctor@nhs.net

Natal Road Site

7 Natal Road, New Southgate

London. N11 2HU

Tel: 0208 881 6848 Fax: 0208 881 6811

Grenoble Gardens Site

1 Grenoble Gardens, Palmers Green

London. N13 6JE

Tel: 0208 889 5423 Fax: 0208 881 4656

Privacy Notice for Patient Online Access

Person responsible for review of this protocol: Dr Anshumen Bhagat

Date of last review: Dec 2018

Activation of patient online access for any given patient is only performed with the consent of the patient (or their parent/guardian or representative).	
1) Data Controller contact details	Grovelands & Grenoble Medical Centre (main surgery site) 1 Grovelands Road Palmers Green London N13 4RJ Telephone: 0208 882 4556
2) Data Protection Officer contact details	Dr Anshumen Bhagat
3) Purpose of the processing	To enable patients to securely access their GP record online and be able to book appointments, request repeat medication and view their medical information
4) Lawful basis for processing	The following Article 6 and 9 conditions apply: Article 6(1) (a) - Consent of the data subject Article 9(2)(a) – Explicit consent of the data subject, unless reliance on consent is prohibited by EU or Member State law We will consider your rights established under UK case law collectively known as the “Common Law Duty of Confidentiality”*
5) Recipient or categories of recipients of the shared data	The data subject (you)
6) Rights to object	Article 6(1)(e) gives the data subject the right to object
7) Right to access and correct	You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.
8) Retention period	Not applicable
9) Right to Complain.	You have the right to complain to the Information Commissioner’s Office, you can use this link https://ico.org.uk/global/contact-us/ or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)